



JOHN PULVINO

PA

EDUCATION

**BACHELOR OF SCIENCE,
PHYSICIAN ASSISTANT
STUDIES**

University of Texas Medical Branch | 1985

**BACHELOR OF SCIENCE,
BIOLOGY**

North Texas State University at Denton |
1980

WORK EXPERIENCE

SENIOR DIRECTOR OF QUALITY AND RISK MANAGEMENT

University of Texas Medical Branch—Correctional Managed Care | 2009-Present

UTMB-CMC is the largest University based correctional healthcare system in the country with over 3000 employees and 300 direct care providers in 80 clinic sites across eastern and southern Texas. The Senior Director of Quality and Risk Management directs initiatives related to healthcare quality including identification of clinical goals, analytics and quality improvement processes. CMC has consistently reached or surpassed industry and Medicare standards for clinical outcomes. This position also directs the research activities of a team of bioresearch professionals whose mission is to improve and extend patient health from prison into the public healthcare systems. CMC research has been highly prolific and is recognized as a leading authority in correctional studies. Additional responsibilities include leading the implementation of a Risk Management Department and LEAN processes.

**SENIOR DIRECTOR OF OUTCOMES, RESEARCH, AND UTILIZATION
MANAGEMENT**

University of Texas Medical Branch—Correctional Managed Care | 1993-2009

As a precursor to the currently held position, responsibilities included leading the building of the infrastructure for assessing clinical outcomes, implementing case management and infirmity management, and creating a liaison function between UTMB-CMC and the Texas Department of Criminal Justice, the state parole division and UTMB campus specialty services. Assisted in redesigning activities associated with initiating managed care concepts including utilization management, offsite care management, and specialty services management. Integral in the research, selection, design and implementation of a system wide electronic medical record and data Management systems.

CLINICAL SYSTEMS COORDINATOR

Texas Department of Corrections | 1989-1993

Assisted the Medical Director for TDC in developing a review system for specialty consults and review of offsite hospitalizations. Assisted with legislative affairs through data collection and reporting. Represented health services in

CONTACT INFORMATION

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LICENSES & CERTIFICATIONS

PHYSICIAN ASSISTANT

Texas No. PA002
1985 - Present

WORK EXPERIENCE CONTINUED

matters of security operations, patient transportation and offender assignments based on medical need. Designed a county based medical information sharing system through the Texas State Judges Association. Designed and implemented the initial infirmary bed management system. Expanded resources in preparation for an unprecedented offender population growth from 60,000 to more than 120,000. Assisted with the transition from a prison administered healthcare system to a university-based system.

PHYSICIAN ASSISTANT

Texas Department of Corrections | 1986-1989

Responsible for primary, acute and emergent care of offenders at the Eastham, Diagnostic and Walls units for TDC. Communicated with free world hospitals and specialty physicians arranging patient services as needed. Member of the facility quality management team. Advised security on housing and work assignments for offenders based on health-related issues. Performed initial intake evaluations of offenders arriving from county jails. Served as infection control officer for these facilities.

CONSULTING EXPERIENCE

ASSOCIATE

J Allen & Associates—Correctional Healthcare Management | 2017-Present

- **District of Columbia**

Our team worked with the Washington DC jail system to evaluate the cost and relative performance of its third-party contractor. This project included the review of staffing plans, organizational structure, growth projections, and the relationship between community care organizations and the jail.

- **State of Vermont**

Our team assisted the Department of Corrections in its effort to assess the performance of its third-party contractor in their delivery of care. This project included a review of staffing plans, organizational structure, pharmacy operations, and adherence to practice standards.

- **California Department of Corrections and Rehabilitation (CDCR)**

Participated in a multi-site comprehensive assessment of CDCR's mental health programs providing systems analysis and recommendations.

- **State of Arizona**

Participated in conducting a feasibility assessment for several large county jails looking at the creation of a shared consolidated centralized mental health facility.

- **San Diego County Sheriff's Department**

Working with the San Diego County Sheriff's Department and their outside counsel in defense of a class-action lawsuit, *Dunsmore v. San Diego County Sheriff's Department*, related to medical, dental, and mental health services delivered by their contracted healthcare provider.