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# MELANIE ROBERTS

PharmD, MBA

## EDUCATION

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### MASTER OF BUSINESS ADMINISTRATION

University of Texas at Tyler | 2017

### DOCTOR OF PHARMACY

Magna Cum Laude

University of Houston College of  
Pharmacy | 2000

### PGY1 PHARMACY PRACTICE RESIDENCY

University of Texas Medical Branch in  
Galveston (UTMB) Texas Department  
of Criminal Justice (TDCJ) | 2001

## WORK EXPERIENCE

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### ASSOCIATE VICE PRESIDENT, INFORMATICS & QUALITY

University of Texas Medical Branch—Correctional Managed Care | 2022-Present

Responsible for first line management and supervision of the Medical Informatics and Quality Management staff and project Physician Champions. Provides leadership across UTMB for assessing and improving information management, information technology, and support services to better support and advance evidence-based practice, clinical outcomes, patient safety and the patient experience.

### DIRECTOR OF PHARMACY

University of Texas Medical Branch—Correctional Managed Care | 2018-2022

Served as Pharmacist-in-Charge and operational leader for UTMB CMC Pharmacy. Provided oversight for all pharmacy clinical and distribution services. Served on system-level multidisciplinary workgroup and leadership committees. HCV litigation support 2020 to present. Served as Radiology Department administrator 2020 to 2022.

### ASSISTANT DIRECTOR OF OPERATIONS & PHARMACIST-IN- CHARGE

University of Texas Medical Branch—Correctional Managed Care | 2016-2017

### ASSISTANT DIRECTOR, PHARMACIST DISTRIBUTION SERVICES

University of Texas Medical Branch—Correctional Managed Care | 2015-2016

### PHARMACY SUPERVISOR

University of Texas Medical Branch—Correctional Managed Care | 2013-2015

### PHARMACY CLINICAL PRACTICE SPECIALIST – INPATIENT SERVICES

University of Texas Medical Branch—Correctional Managed Care | 2010-2013

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## CONTACT INFORMATION

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## MELANIE ROBERTS

PharmD, MBA

## LICENSES & CERTIFICATIONS

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### REGISTERED PHARMACIST & PRECEPTOR

Texas No. 39202  
2000-Present

### REGISTERED PHARMACIST

California No. 59612  
2007-Present

### PHARMACY INFORMATICS CERTIFICATE

American Society of Health-System Pharmacists

### LEAN SIX SIGMA GREEN BELT

UTMB/University of Houston  
UT School of Public Health  
2017

### EMOTIONAL INTELLIGENCE SERIES

UTMB  
2011

## WORK EXPERIENCE CONTINUED

### CLINICAL PHARMACY CONSULTANT – CALIFORNIA PRISON HEALTH CARE SERVICES PROJECT

Maxor National Pharmacy Services Corporation | 2007-2009

### STAFF PHARMACIST

Coldspring Pharmacy, Coldspring, TX | 2002-2006

### PHARMACY CLINICAL PRACTICE SPECIALIST

University of Texas Medical Branch—Correctional Managed Care | 2001-2002

## CONSULTING EXPERIENCE

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### ASSOCIATE

J Allen & Associates—Correctional Healthcare Management | 2014-Present

- California Department of Corrections and Rehabilitation (CDCR)**  
 Participated in a multi-site comprehensive assessment of CDCR's mental health programs providing systems analysis and recommendations including an audit of pharmacy services
- San Diego County Sheriff's Department**  
 Serve as the lead pharmacy and electronic health expert working with the San Diego County Sheriff's Department and their outside counsel in defense of a class-action lawsuit, *Dunsmore v. San Diego County Sheriff's Department*, related to medical, dental, and mental health services delivered by their contracted healthcare provider.

## ACHIEVEMENTS & HONORS

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### LEONE AWARD NOMINEE FOR ADMINISTRATIVE EXCELLENCE

University of Texas Medical Branch | 2017

### CERTIFICATE OF APPRECIATION

University of Texas Medical Branch—CMC Pharmacy | 2015

## PUBLICATION

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Roberts MB, Keith MR. Implementing a performance evaluation system in a correctional managed care pharmacy. *Am J Health-Syst Pharm.* 2002; 59:1097-1104.