

TONYA CAMPBELL

MA, LPC

EDUCATION

**MASTER OF ARTS IN
PSYCHOLOGY**

University of Houston Clear Lake |
1995

**BACHELOR OF SCIENCE IN
PSYCHOLOGY**

Sam Houston State University | 1991

WORK EXPERIENCE

SENIOR MENTAL HEALTH MANAGER - ADMINISTRATION

University of Texas Medical Branch—Correctional Managed Care | 2016-Present

- Collaborate with the Director of Mental Health Services and the Administrative Director of Mental Health Services to develop departmental goals, performance metrics, and ensure compliance with institutional, professional, regulatory, accreditation and safety requirements on 80 facilities throughout Texas.
- Respond to action requests from families, advocacy groups, legislators, and patient liaisons.
- Consult with all Mental Health staff to help with complex clinical cases, such as those with dual diagnosis, crisis intervention and other special circumstances.
- Lead the Mental Health Electronic Health Record (EHR) Committee, reviews and updates templates, and provides EHR training to new Mental Health staff.
- Partner with Mental Health Directors in the Texas Tech sector on policies, documentation standards and clinical programming to improve continuity of care.
- Coordinate training activities for mental health staff, including policy training, transgender education, and new employee competencies.
- Assist in hiring of psychiatric providers and arrange onboarding with accomplished providers.
- Manage psychiatric provider scheduling to maximize productivity and access to care.
- Oversee mental health services for the Baby and Mother Bonding Initiative.
- Review audit results and assist staff in developing action plans to ensure all patient care needs are addressed and resolved.
- Facilitate workgroups to create mental health programming.
- Develop processes outlining how accreditation standards will be met and provide training.
- Streamline processes for meeting accreditation standards, provide training and represent UTMB-CMC during accreditation reviews.

SENIOR MENTAL HEALTH MANAGER

University of Texas Medical Branch—Correctional Managed Care | 2011-2016

- Worked on a multidisciplinary team to ensure compliance with institutional, professional, regulatory, accreditation and safety requirements on 25 facilities throughout Texas.

**CONTACT
INFORMATION**

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Katy, TX 77450

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TONYA CAMPBELL

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LICENSES & CERTIFICATIONS

LICENSED PROFESSIONAL COUNSELOR

Texas No. 15094
1998

SIX SIGMA GREEN BELT

University of Texas Medical Branch
Correctional Managed Care
2014

WORK EXPERIENCE CONTINUED

- Responsible for maintaining budgetary compliance of \$7 million for mental health and \$34 million for all departments on all facilities.
- Supervised 55 employees and coordinates with special programs, such as substance abuse, sex offenders, state jails, and those with high medical needs.
- Consulted on complex clinical cases, such as those with dual diagnosis, crisis intervention and other special circumstances/needs.
- Ensured appropriate staffing levels were maintained so all patients with mental health needs were appropriately identified and received necessary treatment.
- Coordinated staff development programs: leadership training, coaching, crucial conversations, 360 evaluations, quarterly performance feedback and topics related to mental health.
- Assisted in the development and implementation of comprehensive quality improvement programs based on timely access to care, effective and appropriate practices and interventions, and peer review.
- Ensured facilities in the region were prepared for reaccreditation audits.

DISTRICT MENTAL HEALTH MANAGER

University of Texas Medical Branch—Correctional Managed Care | 2005-2011

MENTAL HEALTH MANAGER

University of Texas Medical Branch—Correctional Managed Care | 1999-2005

MENTAL HEALTH MANAGER

University of Texas Medical Branch—Correctional Managed Care | 1996-1999

CONSULTING EXPERIENCE

ASSOCIATE

Correctional Healthcare Management | 2020-Present

- **State of Kentucky**
Reviewed access to care, intake diagnostic screening process, immunizations, continuity of care and pharmacy operations. Evaluated recruitment, new employee training, and retention/turnover. Analyzed staffing levels and workload. Discussed emergency response drills and procedures. Made recommendations to mitigate concerns.
- **California Multi-County Mental Health Project**
Analyzed staffing levels and workload to determine feasibility of creating a shared consolidated centralized mental health facility for several large county jails.