

# JOHN PULVINO

PA

#### EDUCATION

### BACHELOR OF SCIENCE, PHYSICIAN ASSISTANT STUDIES

University of Texas Medical Branch | 1985

# BACHELOR OF SCIENCE, BIOLOGY

North Texas State University at Denton | 1980

## WORK EXPERIENCE

#### SENIOR DIRECTOR OF QUALITY AND RISK MANAGEMENT

University of Texas Medical Branch—Correctional Managed Care | 2009-Present

- Directs initiatives related to healthcare quality including identification of clinical goals, analytics and quality improvement processes
- Directs the research activities of a team of bioresearch professionals whose mission is to improve and extend patient health from prison into the public healthcare systems
- Responsible for leading the implementation of a Risk Management Department and LEAN processes

# SENIOR DIRECTOR OF OUTCOMES, RESEARCH, AND UTILIZATION MANAGEMENT

University of Texas Medical Branch—Correctional Managed Care | 1993-2009

- Lead the building of the infrastructure for assessing clinical outcomes
- Implemented case management and infirmary management
- Created a liaison function between UTMB-CMC and the Texas Department of Criminal Justice, the state parole division and UTMB campus specialty services
- Assisted in redesigning activities associated with initiating managed care concepts including utilization management, offsite care management, and specialty services management
- Played an integral in the research, selection, design and implementation of a system wide electronic medical record and data management systems.

#### **CLINICAL SYSTEMS COORDINATOR**

Texas Department of Corrections | 1989-1993

- Assisted the Medical Director for Texas Department of Corrections in developing a review system for specialty consults and review of offsite hospitalizations
- · Assisted with legislative affairs through data collection and reporting
- Represented health services in matters of security operations, patient transportation and offender assignments based on medical need
- Designed a county based medical information sharing system through the Texas State Judges Association



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# LICENSES & CERTIFICATIONS

#### PHYSICIAN ASSISTANT

Texas No. PA002 1985 - Present

### WORK EXPERIENCE CONTINUED

- Designed and implemented the initial infirmary bed management system
- Expanded resources in preparation for an unprecedented offender population growth from 60,000 to more than 120,000
- Assisted with the transition from a prison administered healthcare system to a university-based system

#### **PHYSICIAN ASSISTANT**

Texas Department of Corrections | 1986-1989

- Responsible for primary, acute and emergent care of offenders at the Eastham, Diagnostic and Walls units for TDC
- Communicated with free world hospitals and specialty physicians arranging patient services as needed
- Served as a member of the facility quality management team
- Advised security on housing and work assignments for offenders based on health-related issues
- Performed initial intake evaluations of offenders arriving from county jails
- · Served as infection control officer for these facilities

### CONSULTING EXPERIENCE

#### **ASSOCIATE**

Correctional Healthcare Management | 2017-Present

#### • District of Columbia

Our team worked with the Washington DC jail system to evaluate the cost and relative performance of its third-party contractor. This project included the review of staffing plans, organizational structure, growth projections, and the relationship between community care organizations and the jail.

## State of Vermont

Our team assisted the Department of Corrections in its effort to assess the performance of its third-party contractor in their delivery of care. This project included a review of staffing plans, organizational structure, pharmacy operations, and adherence to practice standards.

# • California Department of Corrections and Rehabilitation (CDCR)

Participated in a multi-site comprehensive assessment of CDCR's mental health programs providing systems analysis and recommendations.

#### · State of Arizona

Participated in conducting a feasibility assessment for several large county jails looking at the creation of a shared consolidated centralized mental health facility.

#### · San Diego County Sheriff's Department

Working with the San Diego County Sheriff's Department and their outside counsel in defense of a class-action lawsuit, *Dunsmore v. San Diego County Sheriff's Department*, related to medical, dental, and mental health services delivered by their contracted healthcare provider.